



Seconn Fabrication Achieves ISO Certification in 7 Months

WATERFORD – Seconn Fabrication, the leading sheet metal fabricator in the northeast, recently achieved ISO (International Organization for Standardization) 9001:2008 certification. Setting itself upon an accelerated track, Seconn became certified for ISO’s standard of excellence in only seven months! Management at Seconn attributes this success to the hard work and dedication of a strong team, and the support of loyal customers.

Seconn’s ISO certification comes as the company is committed to further strengthening its quality procedures, moving towards standardized operational practices, and providing exceptional customer service. The ISO certification not only gives Seconn industry-wide credibility, but it also assures customers that best practices are continually being enforced – Seconn will be externally audited continuously, per ISO regulations.

“It is with great pride that we announce our successful achievement of ISO 9001:2008 certification,” said Lisa Robison, Seconn’s director of Quality. “At Seconn Fabrication, we have taken our commitment to quality to the next level, with the implementation of our Quality Management System. We are committed to directing our daily efforts toward continuous improvement, and truly hope that our commitment to quality is apparent in everything we do.”

Achieving ISO Certification is the final milestone of Seconn’s fifth anniversary year, which began last Spring with the groundbreaking of its 25,000 sq. ft. expansion; the installation of a Prima Sincrono — the fastest laser cutter in the industry; and aggressively embracing and implementing Lean methodologies in all of our operations.

In preparation for ISO and developing a stronger Quality program, Seconn implemented necessary to become a more outstanding organization. As part of this process, Seconn has dedicated itself to exceeding customer expectations, Quality objectives, employee empowerment and management commitment.

With the establishment of quality objectives, Seconn’s data reports that goals for on-time product delivery and reducing the quantity of returned materials have been reached and exceeded. The data also reports that productivity and improvement in customer service ratings are trending in positive directions.

ABOUT ISO - ISO 9001 is known as the international quality management standard, maintained by International Organization for Standardization. Certification to an ISO 9001 standard demonstrated a high effectiveness of business processes, continual improvement of the quality system and customer satisfaction with provided services.

ABOUT SECONN - Seconn Fabrication is the leading sheet metal fabricator in the northeast. Whether it is judged based on its quality, manufacturing efficiency, lead times, customer satisfaction, equipment, service offerings or in-house shipping processes, Seconn leads the industry. For more information, **visit www.seconn.com**.